

*Passionate* about business

North East England  
Service Provider Register  
(NEESPR)

If you would like any further information, please contact the  
Partnerships Team at One NorthEast:

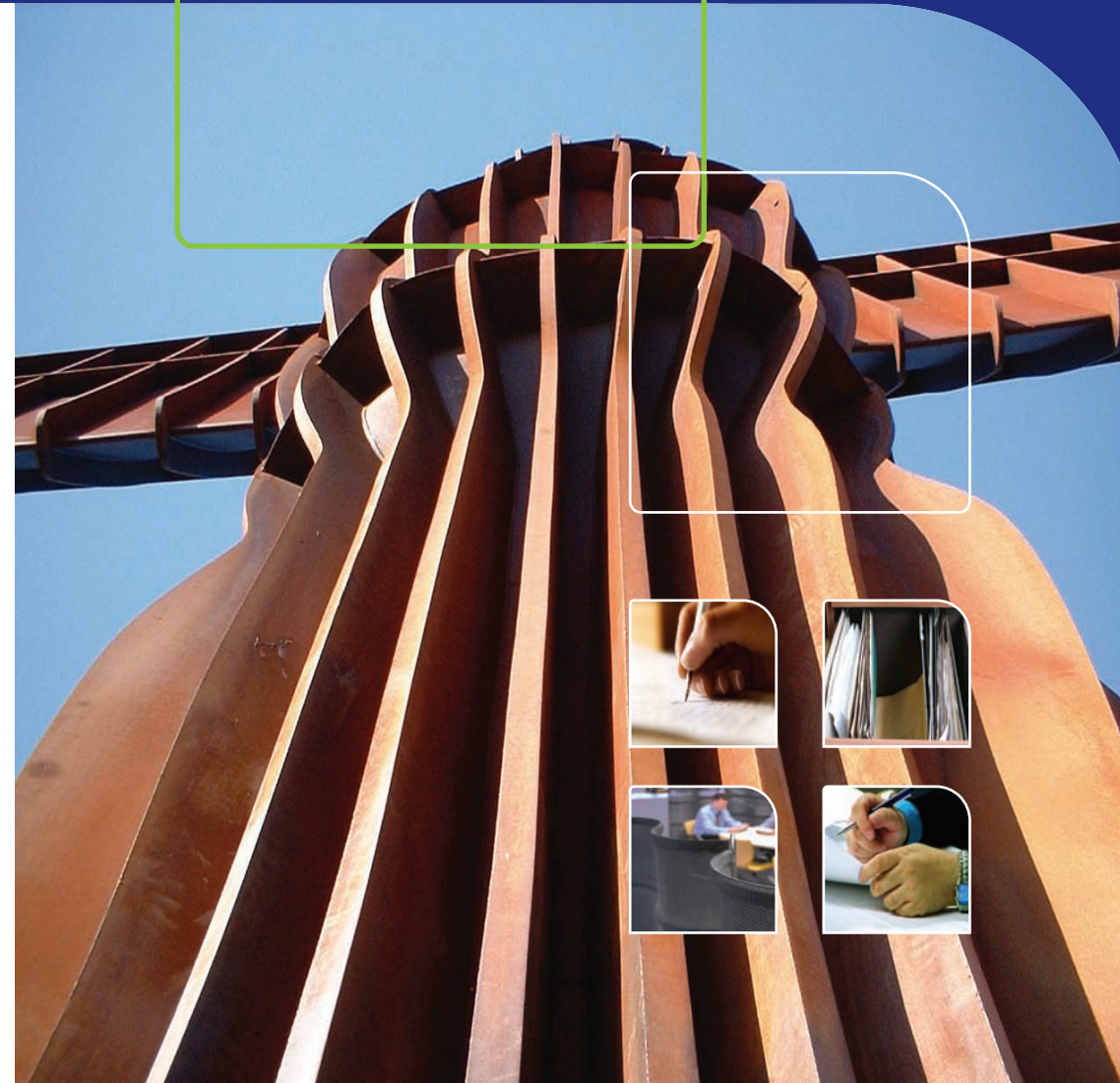
**NEESPR**

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Working with key partners One NorthEast has developed and implemented a brokerage model of business support. The model is designed to enable the brokers to help identify customer needs and propose the most appropriate solutions.

Underpinning the brokerage model is a single, regional register of service providers that can meet the needs of the business community. The **North East England Service Provider Register (NEESPR)** is the only register being used by all Business Link Brokers to source provision for clients.

Registration is free of charge. You can easily register your organisation now on [www.onebrokerage.co.uk](http://www.onebrokerage.co.uk).

### Benefits of registration

Only registered providers with satisfactory customer feedback are eligible to receive referrals from Business Link and other business support organisations using the NEESPR. So, it is a true mark of quality. Registration, however, does not guarantee you work.

You will benefit from being on the register because:

- You can potentially reach a wider market.
- Companies accessing business support in the North East must only choose providers from the NEESPR if they wish to access any publicly funded subsidy.
- You will receive valuable online customer feedback to help enhance your services.
- The operation of the register is totally transparent. You can see how many times you have been selected from the register and how often your details have been supplied to customers at any time on your own screen.



### To be fully approved on the NEESPR, your organisation must:

- Hold both Professional Indemnity and Public Liability Insurance cover of at least £250,000, (or an equivalent 'all risks' policy), and provide copies of the certificates.
- Have a minimum of three references returned by referees
- Sign and return the Data Protection Statement
- Sign and return the Code of Practice
- Complete all profile information on the NEESPR, particularly the **Company Description, Main Areas of Expertise** and **Company Specialism** sections. These are the areas that are searched by the system when matching the client with potential service providers.

You can make the necessary changes to your profile at any time and save these as you go. When you are ready, you must submit these for approval by One NorthEast.